



TAXI SCRIP PROGRAM

As a potential user of the Taxi Scrip Program you have received an application in this packet and materials to explain the program. The Taxi Scrip Program was started in the mid 1970's to provide transportation for seniors and disabled persons living in the cities of Napa and Yountville. The Taxi Scrip Program is operated by Napa County Transportation and Planning Agency (NCTPA) and funded with local transportation funds.

Today, Napa and Yountville residents that meet the program eligibility criteria may use taxicabs to travel anywhere within the cities of Napa and Yountville, and outside this service area to the Kaiser Hospital in Vallejo and St. Helena Hospital. Taxicabs are available seven days a week, 24 hours a day.

Eligible individuals must be a senior age 65 or older, ADA certified or disabled of any age. Seniors are required to provide proof of age, such as a copy of a California driver's license, California Identification Card or Medicare Card. ADA certified individuals must include a copy of their Napa County ADA ID Card. Disabled individuals are required to complete Part II of the Taxi Scrip Application evidencing their disability, signed by a California licensed medical professional. Additional eligibility information is provided in detail later in this packet.

Taxi Scrip Program participants may purchase three books of scrip monthly at \$10 per book. The actual scrip ticket book value is \$20, that's a 50% discount per book. Each book of scrip includes 20 tickets, at a \$1 value per ticket. Use scrip to pay the meter when using a taxicab. Round up to the nearest dollar when paying with scrip. Do not use scrip to tip the driver.

Scrip books have an expiration date December 31st. Scrip is non-refundable and non-exchangeable, and you may not use scrip that has expired. Do not buy more scrip than you can use prior to the expiration date.

We also invite you to consider using the VINE public transit system. All buses have lifts and some feature a "kneeling" ability that lowers the entry door to curb level. The single zone cash fare on the VINE is \$.65 for seniors and disabled and discount passes are available. If you are hesitant about riding on the VINE, Transit Ambassadors are available to work with you, one-on-one, to learn the routing, locate bus stops, read a schedule and much more. And it's *free of charge*. Contact NCTPA at 259-8631 for information about this program.

Return this application to the VINE Transit Center at 1151 Pearl Street, Napa CA 94559. You may include a local check or money order, payable to 'Taxi Scrip Program', for your first month's taxi scrip along with your application and a self addressed stamped envelope (use two first class stamps when buying 3 taxi books).



TAXI SCRIP PROGRAM APPLICATION

Part I

Name _____

Address _____

City, State, Zip _____

Phone _____ Date of Birth _____

- I am age 65 or older, or
- I have a disability (as defined in the attached 'Disabled Eligibility Guide').
The lower portion of this application must be completed by a licensed California medical professional, or
- I am ADA certified in Napa County: ADA # _____
(provide a photocopy)

Signature _____ Date _____

Part II

(To be completed by a licensed medical professional in the State of California)

After reviewing the attached Disabled Eligibility Guide, the person named herein meets one or more of the eligibility criteria as set fourth in Section number(s) _____ found in the Disabled Eligibility Guide and the condition is permanent / temporary (circle one). If temporary, provide length of time _____.

Print or Type the name of Certifying Person

Signature of Certifying Person

Medical License Number

Address

City, State, Zip

Phone

Return this form to: VINE Transit Center, 1151 Pearl Street, Napa, CA 94559
For additional information call 707-251-2800 or 1-800-696-6443.
Taxi Scrip Applications will be processed within 3 business days (excluding weekends)



TAXI SCRIP PROGRAM: AUTHORIZATION FORM

Part I

Name of Eligible Buyer _____

Address _____

City, State, Zip _____

Phone _____

I hereby authorize the following individual(s) to purchase my Taxi Scrip or Bus Pass for me when I am unable to purchase these items myself. I understand that only the name(s) shown below may purchase Taxi Scrip or a Bus Pass on my behalf. I further understand that this form must be renewed every two years. If changes occur before my renewal is due, I am responsible to update my Taxi Scrip Program Authorization Form.

Signature _____ Date _____

Part II

The individual(s) listed below have agreed to become an Authorized Buyer and acknowledge that they will show a photo ID when making a Taxi Scrip or Bus Pass purchase on my behalf. Failure to offer their photo ID may possibly revoke their authorization status. NCTPA is not responsible should the Authorized Buyer fail to deliver the purchased item(s) to the Eligible Buyer. Eligible Buyers and Authorized Buyers must provide their California Driver's License or California ID Card number and a local telephone number on personal checks when purchasing by US Mail or in person at the VINE Transit Center.

1. Name of Authorized Buyer _____

Address _____

City, State, Zip _____

Phone _____

2. Name of Authorized Buyer _____

Address _____

City, State, Zip _____

Phone _____

Return this form to: VINE Transit Center, 1151 Pearl Street, Napa CA 94559
For additional INFORMATION call 707-251-2800 or 1-800-696-6443



TAXI SCRIP PROGRAM: Disabled Eligibility Guide

Taxi Scrip Program discount fares are available to persons with disabilities who are certified by a licensed medical professional (California) as meeting definitions described in this guide. Follow the procedures below:

- Determine if the disability is permanent or temporary.
- For a temporary disability, provide duration. (*Example: 5 weeks, 3 months, etc.*)
- Complete in full Part II of the Taxi Scrip Program Application.
- Return the Taxi Scrip Program Application to: VINE Transit Center, Attn: Taxi Scrip Program, 1151 Pearl Street, Napa, CA 94559.

Section 1 Mobility Aids

Impairments that cause an individual to use a mobility aid, with the exception of a 3 or 4 wheel scooter. Wheelchair users must be transferable.

Section 2 Musculo-skeleta

Musculo-skeleta impairment such as muscular dystrophy, osteogenesis imperfecta or rheumatism restrictions; such as therapeutic Grade III, functional Class III or anatomical State III.

Section 3 Amputation

Amputation disability or anatomical deformity of: (1) both hands; or (2) one hand and one foot; or amputation of lower extremity at or above the tarsal region of one or both legs. (*Loss of major function due to degenerative changes associated with vascular or neurological deficits; traumatic loss of muscle mass or tendons and X-Ray evidence of body or fibrous ankylosis at an unfavorable angle, joint subluxation or instability*).

Section 4 Stroke

Cerebrovascular accident with one of the following: (1) Pseudobular Palsy; or (2) functional motor deficit in any of two extremities; or (3) Ataxia affecting two extremities substantiated by appropriate cerebellar signs or proprioceptive loss.

Section 5 Pulmonary

Respiratory impairments of Class 3 or greater.

Section 6 Cardiac

Cardiovascular impairments of functional Class III, IV or therapeutic Class C, D or E.

Section 7 Dialysis

Individuals whose disability requires the use a kidney dialysis machine.

Section 8 Vision

Individuals whose vision in the better eye, after best correction, is 20/200 or less; or those individuals whose visual field is contracted (commonly known as tunnel vision).

Disabled Eligibility Guide, continued....

Section 9 Hearing

Deafness or hearing incapacity that makes an individual unable to communicate or hear warning signals (*hearing loss is 70 dba or greater in the 500, 1000, 2000 Hz. ranges*).

Section 10 Incoordination

Individuals suffering faulty coordination of palsy from brain, spinal or peripheral nerve injury; and any person with a functional nerve injury; and any person with a functional motor deficit in any two limbs; or who suffers manifestations that significantly reduce mobility, coordination and perceptiveness not accounted for in previous categories.

Section 11 Developmental Disability

Refers to subaverage general intellectual functioning which originates during the developmental period and is associated with impairment in adaptive behavior.

Section 12 Cerebral Palsy

A disorder dating from birth or early infancy, nonprogressive, although if not treated there is marked regression in functioning characterized by examples of aberrations of motor functions and often other manifestations of organic brain damage such as sensory disorders, seizures, mental retardation, learning difficulty and behavioral disorders.

Section 13 Epilepsy/Convulsive Disorder

A disorder involving impairment of consciousness, characterized by major motor seizures substantiated by EEG, occurring more frequently than once a month in spite of prescribed treatment.

Section 14 Infantile Autism

A syndrome described as consisting of withdrawal, very inadequate social relationships, language disturbance and monotonously repetitive motor behavior.

Section 15 Neurological Disabilities

A syndrome characterized by learning, perpetual and/or behavioral disorders of an individual whose IQ is not less than two standard deviations below the norm. These characteristics exist as a result of brain dysfunctions, neurological disorder, or any damage to the central nervous system, whether due to genetic, hereditary, accident or illness factors. Includes persons with severe gait problems who are restricted in mobility.

Section 16 Mental Disorders

Mental impairment substantially limiting one or more of major life activities.

Section 17 Chronic Progressive Debilitating Disorders

Section 18 DMV Handicap Placard

Individuals possessing a DMV Handicap placard ID card are eligible. A photocopy of their DMV placard is required.



BILL OF RIGHTS & RESPONSIBILITIES

1. You have the **RIGHT** to be charged the same fare as all other taxi passengers.
2. You have the **RIGHT** to tip or not tip the taxi driver. You may not tip taxi drivers with Taxi Scrip. (*You may round up your trip fare to the nearest dollar and consider the difference to be the tip. Example: the total fare is \$5.25, you give the taxi driver \$6's worth of scrip. The 75-cent difference is the driver's tip.*)
3. If the fare is less than an even dollar amount, you have the **RIGHT** to get change back if you do not want to tip.
4. You have the **RIGHT** to travel with a companion(s) and pay only one fare (*no matter how many people took the same ride.*)
5. You have the **RIGHT** to prompt, courteous and safe service.
6. You have the **RIGHT** to use any participating taxi company you wish.
7. You have the **RESPONSIBILITY** not to lend, sell or give away your Taxi Scrip to anyone.
8. You have a **RESPONSIBILITY** to use your Taxi Scrip before it expires. Scrip expires the last day of December. Neither refunds nor exchanges of expired scrip are allowed.
9. You have a **RESPONSIBILITY** not to abuse the Taxi Scrip Program. The taxi drivers may not make out-of-area trips for you, make deliveries or allow someone else to use your scrip.
10. You have a **RESPONSIBILITY** to keep track of your scrip – remember it's the same as cash!
11. You have a **RESPONSIBILITY** to report any instance of abuse, unsafe taxi conditions, fraud or other problems you experience or observe.
12. You have a **RESPONSIBILITY** to inform the Taxi Scrip Program office of any changes: new address or telephone, Authorized Buyer(s), your eligibility status, etc.



WANT TO BUY TAXI SCRIP??

WHO ...

- Eligible users must be age 65 or older or disabled and live in the Cities of Napa and Yountville, or the unincorporated areas around Napa and Yountville.

HOW ...

- To enroll in the Taxi Scrip Program call 707-251-2800 or 1-800-696-6443 to request an application.

WHERE ... WHEN ...

- By Mail: Send your check or money order to Taxi Scrip Program, 1151 Pearl Street, Napa CA 94559. Include a self addresses stamped envelope (SASE). Cash is not accepted by mail. Make payable to "NCTPA".
- VINE Transit Center: Located at 1151 Pearl Street in Napa (next to Kohl's department store). Hours are 7:30 am to 5:30 pm, Monday to Friday; and on Saturday 10 am to 2 pm. Cash, local checks, VISA, MasterCard and money orders are accepted. No ATM's.
- Napa Senior Center: The Committee on Aging Office located at 1500 Jefferson Street in Napa. Hours are 9 am to 4 pm, Monday to Friday. **MUST HAVE PRIOR APPROVAL FROM NCTPA TO PURCHASE AT THE NAPA SENIOR CENTER.**
- **Individuals may purchase from only one location**

COST ...

- Discount price is \$10 each (actual value \$20). You may buy up to three (3) ticket books per month (20-\$1 scrip tickets per book).