



# Rider Alert

## VINE Route 29 Riders

Dear Riders,

This letter is intended to clarify the purpose of posting the 'VINE Route 29 Fare Schedule' and to verify that the fares have not been increased.

The goal was to provide an easy to follow fare table that spelt out the current fare policy - not to cause alarm.

To begin the VINE Monthly Pass is meant for travel on Routes 1 to 10 buses. It was not intended to be used for travel to BART. We apologize for any misunderstanding this may have caused.

But you can use the VINE Monthly Pass for travel to the Vallejo Ferry Terminal because that's within the regular VINE Route 10 service area. For travel beyond to BART an additional \$3 cash fare plus the Monthly Pass covers the one-way fare; or pay the \$5 one-way fare by cash.

To simplify the fare situation for Route 29 riders to/from BART, NCTPA is exploring a new fare media. Stay tuned as this develops...

In the meanwhile, while it is important that passengers pay the correct fare, NCTPA will not officially enforce the Route 29 fares to BART until Monday, May 23, 2011.

If you have any questions or comments, please contact NCTPA by calling 707-259-8631. Thank you for your patience and continued support of the VINE Transit Services.

